

MANAGING COMPLEX DEMENTIA RESPONSIVE BEHAVIOURS

November 4, 2022

2022 Toronto Geriatrics Virtual Update Course

Disclaimer

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- This presentation contains information for educational purposes and not medical or legal advice
- If you need advice for a particular situation, please consult your own medical or legal professionals

Overview

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- Introductions
- Learning objectives:
 1. Develop an approach to manage complex dementia and mental health cases in the community
 2. Understand the common legal issues that arise with respect to consent and capacity
 3. Appreciate when to use medication or non-pharmacological strategies to manage issues and how to best support a patient in crisis
- Detailed Case Study
- Discussion/Review of Case Study

Case Study

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Raoul and Gabriella

From a Geriatric Psychiatrist's Perspective

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- Importance of assisting this couple (as with all complex situations) as a team of care providers including community care and primary care MD
- Who do Raoul and Gabriella trust?
- How can care providers avoid overwhelming them?
- How can care providers support future care planning?
- Who is available in their area to help?

Options & Resources

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- Seniors Helpline (Crisis, Home & Community, Community Support Agencies)
- Behavioural Supports (Geriatric Psychiatry, other services)
- Family Services Toronto



(416) 217-2077



Behavioural Supports Ontario

416-785-2500 X 2005

Elder Abuse Consultation
Team (Family Service
Toronto) 416-595-4049,
lisama@familyservicetoronto.org



FAMILY SERVICE TORONTO

From a Lawyer's Perspective

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- Who is the client or prospective client?
- What is the client hoping to accomplish?
- What advice can we provide re: POAs?
- How do mental capacity concerns impact the lawyer's approach?
- What are client confidentiality and privacy considerations in this case?

Options and Resources

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2 Carlton Street, Suite 701
Toronto, Ontario
M5B 1J3

Tel: 416-598-2656, 1-855-598-2656

Fax: 416-598-7924

Website www.ancelaw.ca



Law Society Referral Service

416-947-5255

www.findlegalhelp.ca

From a Police Perspective

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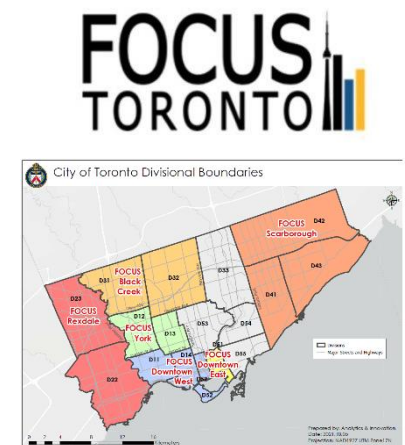
- When to request a police wellness check and what can come of one.
- What to expect when you call police - 911 /non-emergency number.
- What do the police do if someone (i.e. a neighbour) requests a wellness check for a senior and another member of the household (in this case, Raoul) refuses to grant access inside?
- What are the mandatory charging provisions

Role of Police

What role could the police play in assisting this family?

- **Enforcement of Laws:** possible criminal charges against Raoul
- **Connectors to Services:** Community Resource Officers/Crime Prevention Officers

Emergency: CALL 9-1-1
TPS Non-emergency:
(416) 808-2222
Crime Stoppers:
1-800-222-8477(TIPS)



Thank you!

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Dr. Carole Cohen

carole.cohen@sunnybrook.ca

Constable Mark McCabe

mark.mccabe@torontopolice.on.ca

Clara McGregor

clara.mcgregor@ace.clcj.ca