

# COMMUNITY SERVICES DIRECTORY FOR ASL COMMUNICATING OLDER ADULTS

INFORMATION FOR OLDER ADULTS, FAMILIES,  
AND CAREGIVERS



**THIS DIRECTORY HAS INFORMATION ON:**



Social  
Services



Community  
Organizations



Housing and  
Support Services



Health  
Services



Additional  
Services Contact  
Information



**Sinai  
Health**

Healthy Ageing  
and Geriatrics



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## SOCIAL SERVICES




The organizations listed below offer referrals to social and other services such as counselling, and support to ASL-communicating older adults seeking help or general information.

### BOB RUMBALL CENTRE FOR THE DEAF

 2395 Bayview Ave., Toronto, ON M2L 1A2

 t: 416-449-9651  
TTY: 416-449-2728

 [www.bobrumball.org](http://www.bobrumball.org)

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#### SERVICES OFFERED:

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#### Social Services

- Offers transportation to appointments, communicator/ intervener services, and in-home assistance from support workers.

### CANADIAN HEARING SOCIETY

 271 Spadina Rd., Toronto, ON M5R 2V3

 t: 416-928-2500  
TTY: 1-877-216-7310

 [www.chs.ca](http://www.chs.ca)

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#### SERVICES OFFERED:

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#### Social Services

- Provides counselling to deaf individuals and older adults with hearing loss, as well as sales, installation and training on a wide range of communication devices.



## THE CANADIAN HELEN KELLER CENTRE

 210 Empress Ave., Toronto, ON M2N 3T9

 t/TTY: 416-255-8989

 [www.chkc.org](http://www.chkc.org)

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### SERVICES OFFERED:

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#### **Social Services**

- Offers in-home functional assessments, assistance with skills of daily living, case management, and referrals to other services.

## DEAF LITERACY INITIATIVE

 420 Britannia Rd. E., Unit 109, Mississauga, ON L4Z 3L5

 t: 905-897-5656  
TTY: 905-897-6772

 [www.deafliteracy.ca](http://www.deafliteracy.ca)

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### SERVICES OFFERED:

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#### **Social Services**

- Provides culturally-relevant training, research and networking resources.



## THE LIONS FOUNDATION OF CANADA DOG GUIDES

 152 Wilson St., Oakville, ON L6K 0G6

 t: 905-842-2891  
TTY: 905-842-3373

 [www.dogguides.com](http://www.dogguides.com)

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### SERVICES OFFERED:

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#### Social Services

- Offers hearing guide dogs for those who are deaf or hard of hearing.

## SILENT VOICE

 60 St. Clair Ave East, Suite 400 Toronto ON M4T 1N5

 t: 416 463 1104

 [www.silentvoice.ca](http://www.silentvoice.ca)

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### SERVICES OFFERED:

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#### Social Services

- Empowering Deaf Adults through an array of accessible direct client services and educational programming in ASL

## TORONTO CENTRAL LOCAL HEALTH INTEGRATION NETWORK

 250 Dundas St. W., Suite 305, Toronto, ON M5T 2Z5

 t: 416-506-9888

 [www.healthcareathome.ca/torontocentral](http://www.healthcareathome.ca/torontocentral)

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### SERVICES OFFERED:

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#### Social Services

- Connectes clients with a broad range of supports including home, community and long-term care services



## ADULT DAY PROGRAMS

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The following Adult Day Program provides recreational programs and opportunities for ASL-communicating older adults to socialize and stay active through physical activity. Many day programs have a variety of staff that include activity coordinators, social workers and nurses.

### BOB RUMBALL CENTRE FOR THE DEAF



2395 Bayview Ave., Toronto, ON M2L 1A2



t: 416-449-9651

TTY: 416-449-2728



[www.bobrumball.org](http://www.bobrumball.org)



#### Adult Day Programs

- Offers program that allows deaf older adults to meet on Tuesday afternoons for games and social activities.





## HOUSING SERVICES


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The organizations below offer housing and support services including recreational activities, social programs, and health care services for ASL-communicating older adults.

### BOB RUMBALL CENTRE FOR THE DEAF

 2395 Bayview Ave., Toronto, ON M2L 1A2

 t: 416-449-9651  
TTY: 416-449-2728

 [www.bobrumball.org](http://www.bobrumball.org)

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#### SERVICES OFFERED:

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#### Housing Services

- Offers a Seniors' Supportive Housing program that provides one- or two-bedroom apartments to deaf older residents with day-to-day support in an environment that promotes and protects deaf culture, language and heritage.

### SILENT VOICE

 50 St. Clair Ave. E., Suite 305, Toronto, ON M4T 1M9

 t: 416-463-1104  
TTY: 416-463-3928

 [www.silentvoice.ca](http://www.silentvoice.ca)

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#### SERVICES OFFERED:

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#### Housing Services

- Provides support to deaf people who need housing by coordinating with other agencies and services.



## FIND A DOCTOR

Go to [cpso.on.ca](http://cpso.on.ca), and select “Find a Doctor” under the Public Information and Services Tab at the top. You will see a form, select American Sign Language for language of service, and enter other terms you would like to search for, such as location. Click “Submit” at the bottom of the page.



[www.cpso.on.ca](http://www.cpso.on.ca)

## FIND A DENTIST

Go to [rcdso.org](http://rcdso.org), click on Find a Dentist, then click Search a Dentist. Enter as many search terms as you wish (such as city and specialty) and press Search.



[www.rcdso.org](http://www.rcdso.org)

## FIND AN OPTOMETRIST

Go to [collegeoptom.on.ca](http://collegeoptom.on.ca), click on Find an Optometrist. Enter language of service and your location and press Search.



[www.collegeoptom.on.ca](http://www.collegeoptom.on.ca)

## FIND A PHARMACY

Go to [ocpinfo.ca](http://ocpinfo.ca), click on Public, then click Find a Pharmacy. Enter your location and press Search.



[www.ocpinfo.com](http://www.ocpinfo.com)



## TORONTO SENIORS HELPLINE

The Toronto Seniors Helpline is a single phone line that streamlines access to community, homecare and crisis services for older adults, their caregivers and their health care providers, and operated through Woodgreen Community Services.



t: 416-217-2077



ADDITIONAL CONTACT SERVICES

This information is to be used for informational purposes only and is not intended as a substitute for professional medical advice, diagnosis or treatment. Please consult your health care provider for advice about a specific medical condition. A single copy of these materials may be reprinted for non-commercial personal use only.

**We would like to thank the following for their support of our Education Resources to Support Healthy Ageing Initiative:**



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Visit [www.sinaigeriatrics.ca/healtheducation](http://www.sinaigeriatrics.ca/healtheducation) for additional resources for older adults, families and caregivers.